

**Ohio Association of REALTORS®**  
**Combined Meeting of the Mediators’**  
**& Professional Standards Forums**

**AGENDA**

Mediator CH/VC:	Steve Casper/Sandy LoCascio	Tuesday, September 13, 2011
Mediator EC Liaison:	Steve Casper	8:00 – 9:30 a.m.
Prof. Stds. CH/VC:	Brad Knapp/Jerri Florio	
Prof. Stds. EC Liaison:	Steve Casper	
Staff Liaison:	Ann Swisher	Hyatt Regency Columbus

---

**Description & Purpose:** The Mediators’ forum is to:

- stimulate interest in mediation as the strategy-of-choice for resolving monetary disputes between (among) real estate professionals or with their clients;
- introduce members to its “win-win” benefits through creative local promotions;
- enhance mediators’ applied skills by sharing tactical tips and techniques.

**Goal #3: Board Development & Member Services (Professional Standards Forum)**

Support and enhance the level of service Local Boards offer the members.

Strategy A: Provide support to Local Boards/Associations to comply with REALTOR organizational Requirements, legal obligations and Code of Ethics.

---

- |             |   |  |
|-------------|---|--|
| <b>I.</b>   | <b>Call to Order and Welcome</b>  | Chairman Steve Casper &<br>Chairman Brad Knapp |
| <b>II.</b>  | <b>Introduction of Leaders &amp; Liaisons</b>   |  |
| <b>III.</b> | <b>NAR Code of Ethics vs. Licensing Authority:<br/>“Which Way Do You Prefer to Follow?”</b> | Terry Hankner, Moderator                       |
| <b>IV.</b>  | <b>Open Forum</b>   | All  |
| <b>V.</b>   | <b>Adjourn</b>  |  |

**Please bring this agenda with you to the meeting.**